

# RETURN/REFUND FORM

## INSTRUCTIONS FOR MERCHANDISE RETURN

Items that are unworn and unaltered can be returned within 30 days for credit or exchange. A prepaid return label is enclosed with the order for an easy return or exchange.

- Complete this RETURN/REFUND FORM to tell us how to handle your return or exchange.
- Indicate the items you would like to exchange in the REORDER section.
- Return the package using one of the three options below:

Option 1 – Drop off at a World Service Center (WSC), FedEx Authorized ShipCenter (FASC) or FedEx Office.

Option 2 – Go online at [fed.ex.com/grd/rpp/](http://fed.ex.com/grd/rpp/) and request a pickup.

Option 3 – Call 1.800.GoFedEx (1.800.463.3339) and say “Ground return pickup.”

If you choose to ship using a different method, please send to the address to the right:

Oobe Brand  
Attention: Returns  
2625 North Berkeley Lake Road  
Suite 100  
Duluth, GA 30096

# Oobe Brand®

2625 North Berkeley Lake Road

Suite 100

Duluth, GA 30096

[oobebrand.com](http://oobebrand.com) · 877.304.6623

## FAST & FREE RETURNS!

**PLEASE COMPLETE THIS FORM AND ENCLOSE WITH RETURN.**

ORDER# \_\_\_\_\_

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NAME \_\_\_\_\_ DAYTIME PHONE \_\_\_\_\_

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ADDRESS \_\_\_\_\_ EMAIL \_\_\_\_\_

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CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_

### WHAT IS THE REASON FOR THE RETURN?

#### RETURN REASON CODES:

- |                       |                                 |                      |
|-----------------------|---------------------------------|----------------------|
| 1. TOO LARGE          | 4. DON'T LIKE STYLE/COLOR       | 8. ARRIVED TOO LATE  |
| 2. TOO SMALL          | 5. WRONG ITEM SENT              | 9. CHANGED MY MIND   |
| 3. WRONG SIZE ORDERED | 6. DAMAGED/DEFECTIVE (Describe) | 10. RETURNING A GIFT |
|                       | 7. DIFFERENT THAN EXPECTED      | 11. OTHER            |

ITEM NO.	QTY	SIZE	COLOR	REASON CODE	DESCRIPTION	PRICE	FOR OFFICE USE

### HOW SHOULD WE HANDLE THE RETURN/REFUND?

- Merchandise Exchange (please reorder below)       Return (refund/credit in form of original payment)       Gift Return (see below)

### REORDER HERE

ITEM NO.	QTY	DESCRIPTION	SIZE	COLOR	ALTERNATE COLOR	PRICE	IF ITEM SOLD OUT ALTERNATE EXCHANGE ITEM

### GIFT RETURN?

- Merchandise Exchange

TO WHOM SHOULD WE SEND THE REORDER?

NAME \_\_\_\_\_

ADDRESS \_\_\_\_\_

CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_

EMAIL \_\_\_\_\_

### METHOD OF PAYMENT

- Charge       Check/Money Order Enclosed

(circle one) (U.S. funds only)

Visa  
 Master Card  
 Discover

CREDIT CARD/GIFT CARD NUMBER

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Amex

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EXPIRATION DATE

CARDHOLDER'S SIGNATURE \_\_\_\_\_