

RETURN/REFUND FORM

INSTRUCTIONS FOR MERCHANDISE RETURN

Items that are unworn and unaltered can be returned within 60 days for credit or exchange. A prepaid return label is enclosed with the order for an easy return or exchange.

- Complete this RETURN/REFUND FORM to tell us how to handle your return or exchange.
- Indicate the items you would like to exchange in the REORDER section.
- Return the package using one of the three options below:

Option 1 – Drop off at a World Service Center (WSC), FedEx Authorized ShipCenter (FASC) or FedEx Office.

Option 2 – Go online at fed.ex.com/grd/rpp/ and request a pickup.

Option 3 – Call 1.800.GoFedEx (1.800.463.3339) and say “Ground return pickup.”

If you choose to ship using a different method, please send to the address to the right:

Oobe Brand
Attention: Returns
2625 North Berkeley Lake Road
Suite 100
Duluth, GA 30096

Oobe Brand

161 KING ST

2625 North Berkeley Lake Road

Suite 100

Duluth, GA 30096

oobebrand.com · 877.304.6623

FAST & FREE RETURNS!

PLEASE COMPLETE THIS FORM AND ENCLOSE WITH RETURN.

ORDER# _____

NAME _____ DAYTIME PHONE _____

ADDRESS _____ EMAIL _____

CITY _____ STATE _____ ZIP _____

WHAT IS THE REASON FOR THE RETURN?

RETURN REASON CODES:

- | | | |
|-----------------------|---------------------------------|----------------------|
| 1. TOO LARGE | 4. DON'T LIKE STYLE/COLOR | 8. ARRIVED TOO LATE |
| 2. TOO SMALL | 5. WRONG ITEM SENT | 9. CHANGED MY MIND |
| 3. WRONG SIZE ORDERED | 6. DAMAGED/DEFECTIVE (Describe) | 10. RETURNING A GIFT |
| | 7. DIFFERENT THAN EXPECTED | 11. OTHER |

ITEM NO.	QTY	SIZE	COLOR	REASON CODE	DESCRIPTION	PRICE	FOR OFFICE USE

HOW SHOULD WE HANDLE THE RETURN/REFUND?

- Merchandise Exchange (please reorder below) Return (refund/credit in form of original payment) Gift Return (see below)

REORDER HERE

ITEM NO.	QTY	DESCRIPTION	SIZE	COLOR	ALTERNATE COLOR	PRICE	IF ITEM SOLD OUT ALTERNATE EXCHANGE ITEM

GIFT RETURN?

- Merchandise Exchange
- TO WHOM SHOULD WE SEND THE REORDER?

NAME _____

ADDRESS _____

CITY _____ STATE _____ ZIP _____

EMAIL _____

METHOD OF PAYMENT

Charge Check/Money Order Enclosed
(circle one) (U.S. funds only)

Amex Visa Master Card Discover CREDIT CARD/GIFT CARD NUMBER

EXPIRATION DATE

CARDHOLDER'S SIGNATURE _____